<u>IN THE UNITED STATES PATENT AND TRADEMARK OFFICE</u>

In Re Application of: Neal R. Caliendo Jr.   Confirmation No.: 3348

Serial No.: 10/642,890   Group Art Unit: 2193

Filed: 08/18/2003   Examiner: Ingberg, Todd D.

For: METHOD FOR PROVIDING AN IMAGE OF SOFTWARE
           INSTALLED ON A COMPUTER SYSTEM

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

<u>PRELIMINARY AMENDMENT AND REPLY TO NOTICE OF NON-COMPLIANT
AMENDMENT</u>

Dear Sir or Madam:

In reply to the Notice of Non-Compliant Amendment mailed July 26, 2007, please amend

the above-identified application as follows:

Amendments to the Claims begin on page **2** of this paper.

Remarks begin on page **13** of this paper.